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FIELD SERVICE AND SUPPORT

ACTIVITY REPORT NO. 16

1 May through 31 May 1960

CMCC Document No. 163x5.114

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(This document contains a total of 5 sheets, including this Title Page.)

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I. INTRODUCTION

This report describes the May 1960 activity for Contracts A-102 and HF-CT-699, and includes a summary of the conference held in connection with Contract A-101.

II. CONTRACT A-102

A. ACTIVITY RELATED TO CUSTOMER A

1. Sustaining Engineering

a. Field Service Bulletins

Field Service Bulletin S603-2A which describes the modification kit and procedures required for correcting the filament voltages of certain traveling wave tubes used in System 6 was completed in May.

b. Technical Information Bulletins

Technical Information Bulletin No. 45 was delivered. This bulletin contains follow-up information for Technical Information Bulletin No. 44 published 21 March 1960.

c. Phase-Out of System 4

Customer A notified the Contractor of the phase-out of System 4. In addition, the Contractor was notified that the requirement for a technical representative at Detachment B was cancelled.

d. Aircraft Equipment Noise Investigation

A report titled "Aircraft Equipment Noise Investigation" was distributed to Customer A personnel. Most of the material used was compiled under a study for Customer C and released in an earlier report titled "Aircraft Equipment Noise Study". For the benefit of

Customer A, additional information was included in the present report, and the recommendations were specifically directed to Customer A.

e. Fiscal Year 1961 Support

A conference was held on 19 May 1960 at the Contractor's facility to discuss fiscal year 1961 support for Customer A and Customer C.

f. Information Recorder Reliability Program

The field test results of the bearing modification to the Capstan Drive Assembly (MP 10050) and the Jam Roller Assembly (MP 10065) have been favorable. The Contractor is now preparing an Engineering Change Proposal to be submitted for approval of this modification.

g. Review of Contract A-103

At Customer request, the Contractor supplied a record of the names and dates of service of Contractor personnel assigned to Contract A-103.

2. Repair and Retrofit

The Repair and Retrofit Inventory for May is listed in Table 1.

B. ACTIVITY RELATED TO CUSTOMER C

1. Sustaining Engineering

a. Phase-Out of System 4

25X1A

System 4 was moth-balled, and the assignments of [REDACTED] Contractor Technical Representatives assigned to the program at Del Rio, ended on 2 May 1960.

b. Changes in Contractor Technical Service Personnel

25X1A
25X1A

Final arrangements were made to terminate the assignment of Contractor representative, [REDACTED]

25X1A

In addition, Contractor representative, [REDACTED] will return to the Contractor's facility for a brief refresher indoctrination and vacation.

c. Activity Common to Customer C and Customer A

Technical Information Bulletins, Fiscal Year 1961 Support, and the Information Recorder Reliability Program are common to Customer C and Customer A. These activities are discussed in Section II. A. of this report.

2. Repair and Retrofit

The Repair and Retrofit Inventory for May is listed in Table 1.

C. CUSTOMER D ACTIVITY

In addition to routine support, Technical Information Bulletin No. 45 was published.

III. CONTRACT HF-CT-699

The Call Contract Inventory for May is listed in Table 2.

IV. CONFERENCE - CONTRACT A-101 DELIVERIES

On 27 May 1960 a conference was held between the Contractor and the Customer A Depot to check the agreement of records and to resolve any discrepancies preventing the certification of completion of Contract A-101. At the close of the conference, all problem areas appeared to be settled.

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TABLE 1
 REPAIR AND RETROFIT INVENTORY FOR MAY 1960

Customer	Rework Units Outstanding on 5-1-60	During May			Rework Units Backlog on 5-31-60
		Units Received	Units Shipped	Units Nonreparable	
A	36	22	14	9	35
C	5	21	8	4	14
D	0	0	0	0	0

TABLE 2
 CALL CONTRACT INVENTORY FOR MAY 1960

Customer	Unit Backlog on 5-1-60	Requested During May			Units Delivered in May	Unit Backlog on 5-31-60
		Production Lists	Total Line Items	Total Units		
A	220	1	1	1	6	215
C	1311	3	17	96	476	931
D	1	0	0	0	1	0